



Richmond Mental Health Consumer and Friends' Society (RCFC)

Job Posting: Peer Support Worker

Organization: Richmond Mental Health Consumer and Friends' Society (RCFC)

Location: In-person at various sites in the community of Richmond, BC, Vancouver Coastal Health acute health care settings and, if needed, Virtual (delivered via Zoom) from home.

Position: Part-Time, 2.5-10 hours/weekly (dependent on peer support matches), Monday to Friday

Wage: \$23 per hour

Benefits: Paid sick time, vacation and professional development

About The Richmond Mental Health Consumer and Friends' Society (RCFC)

The Richmond Mental Health Consumer and Friends' Society (RCFC) is a self-governing, peer-run mental health organization. We provide peer support and a full calendar of wellness, social and recreational activities to adult mental health consumers living in Richmond, B.C.

Position Overview – Peer Support Worker

The Peer Support Worker at the Richmond Mental Health Consumer and Friends' Society (RCFC) plays a vital role in empowering clients by providing one-on-one support, facilitating goal setting, and helping them overcome barriers through self-determination. Working under the supervision of the Peer Support Program Coordinator (or the Program Manager in their absence), the Peer Support Worker also engages in outreach to patients in acute healthcare settings and collaborates with a multidisciplinary team of professionals.

Key Responsibilities

- Support clients in identifying and achieving personal goals and provide feedback to Case Managers and healthcare teams.
- Have the ability to empower, engage, and support mental health peers with resilience.
- Participate in bi-weekly debriefing meetings, recording hours and expenses while safeguarding client confidentiality.
- Maintain accurate documentation, including timesheets, evaluations, and statistical records. This requires knowledge of Microsoft Office and Excel and access to a computer to send paperwork by email.
- Mentor under the Program Coordinator and engage in professional development.
- Follow program regulations, policies, and procedures and maintain consistent client appointments.

Skills and Knowledge

- Act as a role model with effective self-care and stress management strategies.
- Demonstrate empathy, patience, professionalism, and the ability to work with diverse populations.
- Possess strong interpersonal skills, including conflict resolution, diplomacy, and teamwork.
- Promote other RCFC programs and opportunities to clients.

- Some knowledge of community supports in Richmond, B.C.

Qualifications

- High school diploma or equivalent.
- Completion of recognized peer support training program and accompanying certificate. This training needs to be renewed every five years.
- Lived experience as a mental health consumer within the mental health system.
- Proficiency in a second language (e.g., Cantonese, Mandarin, or Punjabi) is considered an asset.

This position is ideal for someone passionate about peer-led mental health support and empowering others to thrive in their recovery journey.

How to Apply: Please submit a job-specific cover letter and resume to:

Jennifer Campillo **Email:** jennifer.campillo@vch.ca
Richmond Mental Health Consumer and Friends
Society (RCFC) 210-7671 Alderbridge Way,
Richmond, BC V6X 1Z9

A complete job description is available upon request. Only short-listed applicants will be contacted.

Closing Date: Applications will be accepted and reviewed until the position is filled.