

My Peer Support Worker "...accepted me as a person whether I was well perfectly or not."

Peer Support Program

Consumer Involvement & Initiatives 2023 - 2024

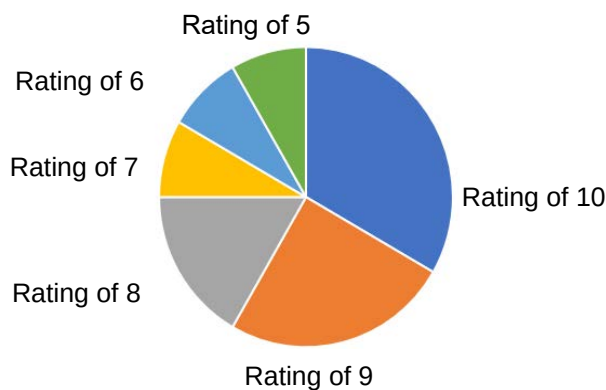


The charts in this report are indicators of the program's outputs and are not intended to represent the Peer Support program as a whole. Unfortunately, in 2023-2024 sufficient data was not collected to create statistically significant estimates.

Client Satisfaction Surveys

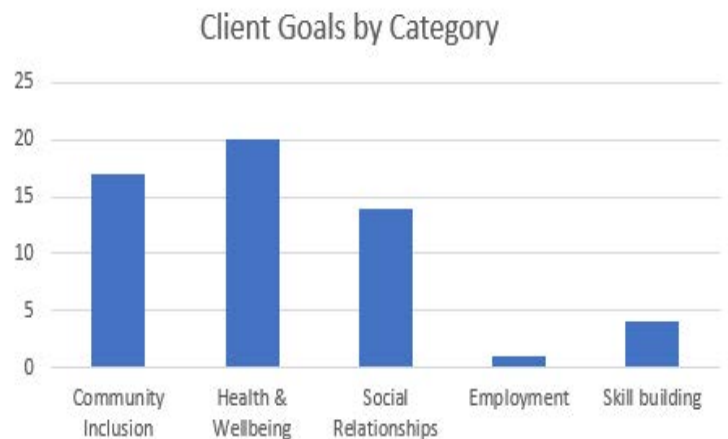
Rating (Scale 1-10)
1=Not at all helpful, 10=Very helpful

Sample size: 14 Client Surveys
Range covered: April 2023-March 2024



Goals by Category

Sample Size: 28 Goal Sheets
Range Covered: April 2023-March 2024



Average Number of Clients per Month: 102

April 2023 - March 2024

The Peer Work Network gained momentum in this last year, attracting Peers Workers from all parts of BC. Participation in its online meetings ranging from 5 to 20 individuals each month.

Client Set Own Goal

Sample size: 14 Client Surveys
Range covered: April 2023 - March 2024

Set own goal: 79%



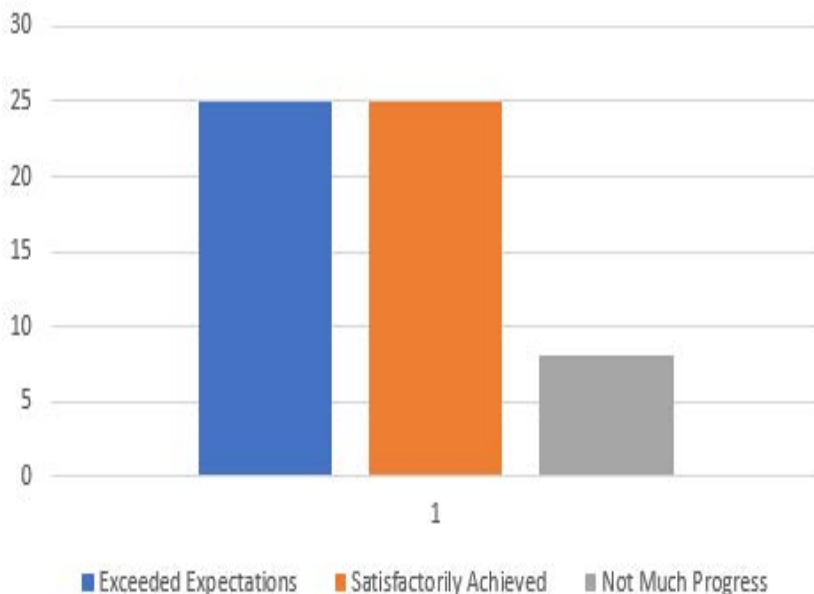
Did not set own goal: 21 %



Client Objectives

Sample Size: 25 Goal Sheets
Range Covered: April 2023 - March 2024

Goals and Objectives



Number of PSW service hours, across 14 reporting sites

Range Covered: April 2023 - March 2024



4,860 Hours

Nine Peer Support Worker students graduated from our PSW Training this year. Seven of those nine students found work in Peer Support after graduation!

Our Peer Education Meetings continue to attract 5 to 10 currently employed Peer Support Workers interested in professional development at each monthly meeting.

In the course of the year Peer Support Worker pay rates increased from \$17 per hour to a range of \$21-\$24 per hour.

"The support was tailored to my specific needs and gave me more confidence in using my computer, especially getting written instructions."

My Peer Support Worker "...helped me to go about and find a way to do volunteer work."

My Peer Support Worker "...was really exceptional and I will miss working with her. Her attitude and unique perspective (which was often very funny) was greatly appreciated especially when I was feeling discouraged."

"Every time is something new and it is a good experience."